



सत्यमेव जयते

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Aruna Sundararajan, I.A.S.

सचिव  
इलेक्ट्रॉनिकी और सूचना प्रौद्योगिकी मंत्रालय  
भारत सरकार  
Secretary  
Ministry of Electronics &  
Information Technology (MeitY)  
Government of India

14/1/17  
D.O. No. NeGD/04-01/2015  
Dated: 2nd January, 2017  
SC. ON 14/1/17  
JSC (C) 16/1  
AD (CCPS)  
18-1  
Din (SVS)

Dear Secretary,

This is to inform that Ministry of Electronics & IT has launched an online volunteering portal, named 'DigiSevak' for the citizens of India. DigiSevak provides an end-to-end platform for all the government ministries, departments and institutions to assign various tasks to citizen volunteers directly.

2. The Hon'ble Prime Minister of India has emphasised on the need for soliciting and engaging voluntary service or 'seva'; his birthday 17<sup>th</sup> September is now observed as 'Seva Diwas'. DigiSevak celebrates the voluntary spirit of Indian citizens, and seeks to unleash the potential in realising the Digital India vision. The initiative launched by Hon'ble Minister of Electronics and IT, Shri Ravi Shankar Prasad on 18<sup>th</sup> November'16 at IITF is ready for use. DigiSevak(digisevak.gov.in) currently has around 26,800 volunteers from all states and UTs of India.

3. You may consider requesting your department and institutions under it to start utilising the DigiSevak services. Every registered department or organization can use the application for identifying volunteers for accomplishing varied tasks independently, but with full management support online. DigiSevak provides a full range of services from creating tasks to allocating, tracking, reviewing and rewarding. It also provides options for creating polls/ratings and surveys.

4. The user manual explaining end-to-end task execution by the government departments and organizations is attached for ready reference. For any further information, Sri Premjit Lal, Director, NeGD ([Premjit.lal@nic.in](mailto:Premjit.lal@nic.in), 9868217057) and Sri Manjit Nath, Consultant- Youth Affairs, NeGD ([manjitnath@digitalindia.gov.in](mailto:manjitnath@digitalindia.gov.in), 9706220355) may be contacted.

With regards,

104936/D.  
13.1.2017

Yours sincerely  
(Aruna Sundararajan)

Secretaries of all Ministries/Departments, Government of India  
(as per list annexure)

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Office of the Development Commissioner (MSME)  
This letter has been entered in e-office vide No. 21652 Dated 18/01/17  
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