

F No 21(17)/2016-MA  
Government of India  
Ministry of Micro, Small & Medium Enterprises  
Office of Development Commissioner

Nirman Bhavan, New Delhi  
Dated the 7<sup>th</sup> January, 2017

OFFICE ORDER

Subject: Grievance Cell for redressing difficulties of MSEs under Public Procurement Policy for Micro and Small Enterprises.

Under the provision of Section-13 of new Public Procurement Policy for Micro and Small Enterprises (MSEs), a Grievance Cell was constituted for redressing difficulties of MSEs under Public Procurement Policy for Micro and Small enterprises.

3. The Grievance Cell is for redressing grievances of MSEs in Government procurement. This cell has been taking up the issues related to Government procurement raised by Micro and Small Enterprises with Department or Agencies concerned, including imposition of unreasonable conditions in tenders floated by Government Departments or Agencies that put Micro and Small Enterprises at a disadvantage.

3. With the Transfer of Director(MA), Shri U.C. Shukla, Henceforth, The Grievance Cell will be functional under the supervision of Director (MA), O/o DC(MSME), looking after (MA) with following contact details:

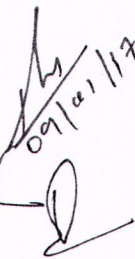
- i) Name of Grievance Cell In-charge
- ii) Telephone No.
- iii) E-mail.

Shri H.S.Bisht  
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(Shri S.R. Samuel)  
Joint Development Commissioner

To  
PS to Hon'ble Minister (MSME)  
PPS to Secretary  
PPS to AS & DC  
PA to JS (SME)



Director (SENET) With a request to upload the aforesaid letter on the official website

