

Government of India
Ministry of Micro Small and Medium Enterprises
Office of the Development Commissioner (MSME)

Corrigendum No. 1 dated 17 November 2016

to

**Request for Expression of Interest (REoI) for Selection of Service Provider for
'Portal Development & ERP Implementation'**

Reference No: 21/TCSP/SP-OP&ERP/2016/TR

Tender Id on Central Public Procurement Portal: 2016_DC_126508

This **Corrigendum no. 1** forms an integral part of the REoI for Selection of Service Provider for **'Portal Development & ERP Implementation'**.

A) The Amendments to REoI document are as under:

S. No.	Reference	EXISTING	REVISED
(i)	Para 5 on Page 2 of the REoI	This request for EoI is intended at hiring a Service Provider for development of the portal and implementation of a cloud based ERP solution. The consulting services ("the Services") include designing, developing and operationalizing an online portal and provisioning of an ERP solution for TCs & TCSP operating under the ambit of O/o DC, MSME. The primary cloud server must reside within the geographical territory of India.	This request for EoI is intended at hiring a Service Provider for development of the portal and implementation of a cloud based ERP solution. The consulting services ("the Services") include designing, developing and operationalizing an online portal and provisioning of an ERP solution for TCs & TCSP operating under the ambit of O/o DC, MSME. The server side hardware infrastructure will be hosted on the National Cloud Services of NIC, on the existing account of the client.
(ii)	Form 1 of REoI Eligibility Criterion No. 2: The consultant must have minimum annual average turnover of USD 10 million in the last three (3) financial years (2013-14, 2014-15, 2015-16) from its IT business (which includes system integration services, software development services, ERP implementation, hardware supply,	Statutory Auditor's certificate (i.e. FY 2013-14, FY 2014-15, FY 2015-16) that provides the information explicitly as per the specific requirement of the criterion. Providing audited balance sheets is not sufficient for this requirement. Please note that the annual turnover quoted from IT business must be the turnover of the firm submitting EOI and not of its parent/child company	Audited Balance Sheets for last 3 financial years indicating total annual turnover of the firm AND Statutory Auditor's certificate for 3 years (i.e. FY 2013-14, FY 2014-15, FY 2015-16) indicating annual turnover from IT business OR Financial Statement indicating annual turnover from IT business, duly certified by a Chartered Accountant for last 3

S. No.	Reference	EXISTING	REVISED
	installation, commissioning, and facilities management services). Note: This criterion has to be fulfilled by the lead partner, in case of joint venture		years. Please note that the annual turnover from IT business must be the turnover of the firm submitting EOI and not of its parent/child company

Form 6 as under is added to REoI

Form 6: Suggestions and Comments on the Terms of Reference, if any, with special considerations on the scope of work and service offerings (not exceeding more than 4 pages). The filled up Form-6 should be appended to Form-5 and submitted through e-procurement portal.

No.	Page Number, Clause Reference	Existing Clause	Suggestions/comments

B) The Amendments in the draft ToR document are as under:

S. No.	Reference	EXISTING Document Extract	REVISED Document Extract
(i)	Page 19, Section 6.1: The Technology Solution	The portal and its components shall be hosted on a public cloud.	The ERP, portal and its components shall be hosted on cloud. The server side hardware infrastructure will be hosted on the National Cloud Services of NIC, on the existing account of the client.
(ii)	Page 21, Section 6.2: IT Principles for the Online Portal & ERP	3. Upgradeability: The solution should be upgradeable as per client requirement.	3. Upgradeability & Interoperability: The solution should be upgradeable as per client requirement. The solution must also be interoperable to allow seamless integration and exchange of information between itself and other disparate systems (existing and future), if any.
(iii)	Page 24, Section 7- Activity list (a): Implementation of ERP	a. Business Process Review (BPR) of the existing processes and the tools/applications being used in the same	a. Critical Assessment of the TCs for the existing processes and systems, switching over to the proposed new system, and managing the outcomes thereafter.

S. No.	Reference	EXISTING Document Extract		REVISED Document Extract	
		Key Activity	Deliverable linked to the milestone	Key Activity	Deliverable linked to the milestone
(iv)	Page 25, Section 8.1: Implementation plan, Milestone Ref No. M0	Business Process Review (BPR) of the existing processes and the tools/applications being used in the same	ERP Initial Assessment Report	<u>ERP Implementation:</u> Critical Assessment of the TCs for existing processes and systems, switching over to the proposed new system, and managing the outcomes thereafter.	Assessment Report
(v)	Page 11, Para 5 of Section 4.1: ERP	It is also envisaged that gradually some of the TCs would transition into authorized Centers of Excellence for training on this solution/package and be in a position to provide industry-recognized ERP training-related certifications.		It is also envisaged that gradually some of the TCs would transition into authorized Centers of Excellence on this solution/package and be in a position to provide industry-recognized ERP training-related certifications to MSME sector. Like other components of the TCSP programme e.g. construction of new TCs, Machine/equipment procurement etc., ERP component needs to have a revenue-earning model and also provide employment to future trainees on ERP. With some of the TCs becoming licensed training authorities on the proposed ERP, it is expected that investment on this solution will be recovered in the long term.	